

University of Tennessee College of Pharmacy · Office of Experiential Learning
INTRODUCTORY PHARMACY PRACTICE EXPERIENCE
IPPE Rotation · Post-Rotation Reflection Assignment



IPPE Form 2

Reflect on the activities and experiences and what you have learned during your IPPE. This reflection must be turned in to your preceptor by the last day of each introductory community or institutional experience.

Student Name: Mikayla Connery Date: 6/18/21

Preceptor Signature ~~Mikayla Connery~~ Lisa Jones

← sorry I signed on accident

Preceptor ↓

Once your preceptor has signed the completed reflection, please upload to CORE ELMS under Student Requirements. The completed form must be uploaded to CORE ELMS in order for a grade to be submitted for the experience.

Mikayla Connery

Post-Rotation Reflection

The role of a community pharmacist has been slowly evolving over the past few years. Most people believe community pharmacists are just there to fill and check prescriptions sent in by a doctor, but it is much more than that. Pharmacists are considered to be the medication experts, and overall, are key members of the outpatient healthcare team. With this title, a lead pharmacist also carries many responsibilities, but most important is being a good advocate for all their patients. Community pharmacists also serve as medication consultants, educators, and trusted healthcare professionals. As the role of a community pharmacist continuously expands, the more they are relied on by their patients. Most patients will consult with their pharmacist more often than their doctor, which forms a good relationship between patient and pharmacist and allows people to be more welcoming to the opinions of the pharmacist. For example, community pharmacists can now perform medication therapy management, which requires the pharmacist to use their pharmaceutical knowledge and patient data to advise patients on their medication regimen. During this process, the pharmacist can prevent medication errors or possibly just provide a different and more beneficial recommendation to the patient. During my time on rotation, I witnessed the many steps involved when dispensing medication to a patient. Generally, it seems like a safe and efficient process, however, one thing I noticed was how difficult it can be to take a new prescription over the phone. In my opinion, being able to phone in a prescription seems relatively risky because all it takes is slight miscommunication between like-sounding medications or mishearing a total quantity to lead to a severe medication error. One thing I found super unique about Village Pharmacy is that they offer free medication delivery services to their patients. This service alone helps so many patients stay adherent to their medication regimens because patient social determinants of health such as age and limited transportation may not allow them to come to the pharmacy to pick up their medications. My main goal when beginning this rotation was to be able to effectively and confidently communicate with healthcare professionals to resolve issues with patient's medication. I can confidently say I have gained confidence in this aspect because I was tasked with making many phone calls to doctor's offices regarding the patients' medications. I had the opportunity to get verbal authentication for many refills that had been requested, transcribe many new

prescriptions, and make generalized phone calls regarding many prescriptions that had been received. Not only have my communication skills grown in regards to other healthcare professionals, but also with patients as well which I am very grateful for. Overall, my experience at Village Pharmacy was all that I thought it would be and more. I had zero experience going into this rotation, and I can now say that I am leaving it with much more experience and knowledge than I once had.